

FREQUENTLY ASKED QUESTIONS (FAQ) eSijil3P

1. I'm an importer/exporter but I do not own a company. Can I still use esijil3P system ?

No. You will need to register a company with SSM and provide the supporting documents as proof of company registration when you submit your application to FAMA.

2. I am a forwarding/shipping/freight agent. Can I register to apply eSijil3P ?

No. eSijil 3P is only registered for importers or exporters only. If you are agent and would like to register you may need to use the importer/ exporter account details (user ID and password).

3. Who should I contact if I would like to know about esijil3P?

Please contact Dagang Net at careline@dagangnet.com or cpm@dagangnet.com on eSijil3P application. Alternatively if you would like to know about the regulations/procedure please contact FAMA at fama@fama.gov.my or En Azuan at this email mohdazuan@fama.gov.my

4. From what I understand, esijil3P stands for (Pelabelan, Pembungkusan dan Penggredan). Is the implementation will be done in phases ?

The enforcement for eSijil3P is as follows

January – Jun 2011	<i>Dry Run</i> Penguatkuasaan Tanpa Tindakan Undang- Undang
Julai – December 2011	Penguatkuasaan Penanda Tag Label
Januari – Jun 2012	Penguatkuasaan Pembungkusan
Julai – December 2012	Penguatkuasaan Sepenuhnya Peraturan 3P

5. How much is the fees?

New Applicant	Existing Dagang Net User
Registration – RM200 Annual Access Fee – RM120 Transaction fee – RM3 exclusive of service tax	Annual Access Fee – RM 120 Transaction fee – RM3 exclusive of government tax

There is also FAMA inspection charge which will be implemented by end of this 2011. The charges are based on 3P regulations handbook. For your easy reference, kindly obtain the inspection charges book from FAMA.

6. When will the eSijil3P system go LIVE ?

Dagang Net will start charge the eSijil3P users on 17th October 2011. For more info please refer to the announcement letter from FAMA.

7. When will “Perintah Larangan Kastam” for eSijil3P enforcement mandated?

The eSijil3P enforcement by Customs will commence on 1st November 2011. Please refer attached letter.

8. How many commodities are activated in eSijil 3P application?

Currently there are 140 commodities available in eSijil 3P. Please refer below for list of commodities:-

Bil	Nama Biasa	Common Name	Category
1	Asam susur	Roselle	Sayur Segar
2	Asparagus	Asparagus	Sayur Segar
3	Batang keladi	Yam stalk	Sayur Segar
4	Bawang	Onions	Sayur Segar
5	Bayam (poh choy)	Spinach (poh choy)	Sayur Segar
6	Bendi	Lady's finger / Okra	Sayur Segar
7	Brokoli	Broccoli	Sayur Segar
8	Cekur manis	Sabah Choy	Sayur Segar
9	Cendawan tiram	Oyster Mushroom	Sayur Segar
10	Cili besar	Chillies	Sayur Segar
11	Cili padi	Chilli padi	Sayur Segar
12	Daun bawang	Spring onion	Sayur Segar
13	Daun ketumbar	Coriander/Chinese parsley	Sayur Segar
14	Daun saderi	Celery	Sayur Segar
15	Halia tua	Ginger	Sayur Segar
16	Halia muda	Ginger	Sayur Segar
17	Jagung	Corn	Sayur Segar
18	Jering	Jering	Sayur Segar
19	Kacang botor	Four-angled bean	Sayur Segar
20	Kacang buncis	French bean	Sayur Segar
21	Kacang panjang	Long bean	Sayur Segar
22	Kacang panjang renek	Dwarf long bean	Sayur Segar
23	Kacang serinding	Butter bean	Sayur Segar
24	Kacang soya hijau	Green soybean	Sayur Segar
25	Kacang wangi	Snow pea/sweet pea	Sayur Segar
26	Kailan	Chinese kale	Sayur Segar
27	Kangkung	Water spinach/onvolvulus	Sayur Segar
28	Kantan	Torch ginger	Sayur Segar
29	Kauki	Chinese box thorn	Sayur Segar
30	Ketola	Angled loofah	Sayur Segar
31	Kobis	Cabbage	Sayur Segar
32	Kobis bulat	Cabbage	Sayur Segar
33	Kobis cina/Kobis panjang	Chinese cabbage	Sayur Segar
34	Kuca	Chinese chives	Sayur Segar
35	Kundur	Wax gourd/winter melon	Sayur Segar
36	Kunyit	Tumeric	Sayur Segar

Bil	Nama Biasa	Common Name	Category
37	Labu manis	Sweet pumpkin	Sayur Segar
38	Lada besar/Lada benggala	Capsicum/Bell pepper	Sayur Segar
39	Lengkuas	Galangale	Sayur Segar
40	Lekio	Leek	Sayur Segar
41	Lobak merah	Carrot	Sayur Segar
42	Lobak putih	Radish	Sayur Segar
43	Maman	Cleome	Sayur Segar
44	Mengkudu besar	Morinda	Sayur Segar
45	Pasli	Parsley	Sayur Segar
46	Pegaga	Indian pennywort	Sayur Segar
47	Peria	Bitter gourd	Sayur Segar
48	Petai	Twisted cluster bean	Sayur Segar
49	Pucuk paku	Fern shoots	Sayur Segar
50	Pudina	Mint	Sayur Segar
51	Rebung	Bamboo shoot	Sayur Segar
52	Remayung	Ceylon spinach	Sayur Segar
53	Salad bulat	Head lettuce	Sayur Segar
54	Sawi	Mustards	Sayur Segar
55	Selada air	Watercrest / Watercress	Sayur Segar
56	Sengkuang	Yam bean	Sayur Segar
57	Serai	Lemon grass	Sayur Segar
58	Taugeh	Bean sprouts	Sayur Segar
59	Teratai	Lotus root	Sayur Segar
60	Terung peparu/panjang	Brinjal/Eggplant	Sayur Segar
61	Tike	Water chestnut	Sayur Segar
62	Timun	Cucumber	Sayur Segar
63	Tomato	Tomato	Sayur Segar
64	Tongho	Garland chrysanthemum	Sayur Segar
65	Turnip	Turnip	Sayur Segar
66	Ubi bit	Beetroot	Sayur Segar
67	Ubi kayu	Tapioca	Sayur Segar
68	Ubi keladi	Yam	Sayur Segar
69	Ubi keledak	Sweet potato	Sayur Segar
70	Ubi kentang	Potato	Sayur Segar
71	Ulam raja	Ulam raja	Sayur Segar
72	Anggur	Grape	Buah-buahan Segar
73	Aprikot	Apricot	Buah-buahan Segar
74	Avokado	Avocado	Buah-buahan Segar
75	Bacang	Horse mango	Buah-buahan Segar
76	Belimbing	Starfruit	Buah-buahan Segar
77	Betik sekaki	Sekaki papaya	Buah-Buahan Segar
78	Betik eksotika	Eksotika papaya	Buah-Buahan Segar
79	Bidara	Jujube	Buah-buahan Segar
80	Cempedak	Chempedak	Buah-Buahan Segar
81	Ceri	Cherry	Buah-buahan Segar
82	Ciku	Chiko	Buah-Buahan Segar
83	Delima	Pomegranate	Buah-buahan Segar
84	Dokong	Dokong	Buah-buahan Segar
85	Duku	Duku	Buah-buahan Segar
86	Duku langsung	Duku langsung	Buah-buahan Segar

Bil	Nama Biasa	Common Name	Category
87	Durian	Durian	Buah-buahan Segar
88	Durian belanda	Soursop	Buah-buahan Segar
89	Epal	Apple	Buah-buahan Segar
90	Jambu air	Water apple	Buah-Buahan Segar
91	Jambu batu	Guava	Buah-buahan Segar
92	Jambu bol	Malay apple	Buah-buahan Segar
93	Kedondong	Otaheite apple	Buah-buahan Segar
94	Kuini	Kuini	Buah-buahan Segar
95	Kundang	Plum mango	Buah-buahan Segar
96	Laici	Litchi / Lychee	Buah-buahan Segar
97	Langsat	Langsat	Buah-buahan Segar
98	Limau	Citrus	Buah-Buahan Segar
99	Limau bali	Pamelo	Buah-Buahan Segar
100	Limau mandarin	Mandarin orange	Buah-Buahan Segar
101	Lokuat	Loquats	Buah-buahan Segar
102	Longan	Longan	Buah-Buahan Segar
103	Mangga	Mango	Buah-buahan Segar
104	Manggis	Mangosteen	Buah-Buahan Segar
105	Markisa	Passion fruit	Buah-buahan Segar
106	Mata kucing	Cat's eyes	Buah-buahan Segar
107	Nangka	Jackfruit	Buah-Buahan Segar
108	Nona	Custard apple	Buah-buahan Segar
109	Oren	Orange	Buah-buahan Segar
110	Pala	Nutmeg	Buah-buahan Segar
111	Pear	Pear	Buah-buahan Segar
112	Pic	Peach	Buah-buahan Segar
113	Pisang Rastali	Banana	Buah-buahan Segar
114	Pisang Berangan	Banana	Buah-Buahan Segar
115	Pisang Embun	Banana	Buah-buahan Segar
116	Pisang (Lain-Lain)	Banana	Buah-buahan Segar
117	Pisang kaki	Passimon / Persimmon	Buah-buahan Segar
118	Pisang mas	Mas banana	Buah-buahan Segar
119	Pitaya	Dragon fruit	Buah-Buahan Segar
120	Plum	Plum	Buah-buahan Segar
121	Pulasan	Pulasan	Buah-Buahan Segar
122	Rambai	Common rambai	Buah-buahan Segar
123	Rambutan	Rambutan	Buah-Buahan Segar
124	Strawberi	Strawberry	Buah-buahan Segar
125	Salak	Snake fruit	Buah-Buahan Segar
126	Sukun	Bread fruit	Buah-buahan Segar
127	Tembikai	Watermelon	Buah-Buahan Segar
128	Tembikai wangi	Honey dew	Buah-Buahan Segar
129	Kekwa (multiflora)	Chrysanthemum (multi-floral)	Keratan Bunga Segar
130	Orkid (jenis jambak)	Orchid (spray type)	Keratan Bunga Segar
131	Ros (uniflora)	Roses (uni-floral)	Keratan Bunga Segar
132	Ros (multi-flora)	Roses (multi-floral)	Keratan Bunga Segar
133	Teluki (uniflora)	Carnation (uni-floral)	Keratan Bunga Segar
134	Teluki (multi-flora)	Carnation (multi-floral)	Keratan Bunga Segar
135	Kacang tanah (berkulit)	Groundnut, fresh in-shell	Kekacang
136	Kacang tanah (isi)	Groundnut kernels	Kekacang
137	Kelapa Tua	Coconut	Kekeras

Bil	Nama Biasa	Common Name	Category
138	Kelapa Muda	Coconut	Kekeras
139	Biji kopi	Coffee beans	Bijirin
140	Tebu	Sugar cane stem	Lain-lain

9. **If my vegetables/fruits are not listed in the eSijil3P system, do I need to apply for eSijil 3P ?**
Please fill up the exemption letter and submit the form to FAMA for approval.

10. Who will approve my application in eSijil 3P?

For exporter your application will be verified and approved by FAMA officer. List of FAMA Officer ([FAMA Contact List.pdf](#)).

For importer your application will be verified and approved by MAQIS officer. List of MAQIS Officer ([Senarai Pejabat MAQIS Pintu Masuk UTAMA.pdf](#)).

11. How to register for eSijil3P?

Please refer to quick guide for registration.

(URL : http://www.e3p.fama.gov.my/pdf/1_LOGIN_REGISTER_FRGTPASSWORD.pdf)

12. I do not know how to apply for this eSijil3P. Is there any manual or quick guide ?

Yes. Please refer to "download" tab at eSijil3P website to download the quick guide.

(URL : <http://www.e3p.fama.gov.my/downloads.aspx>)

13. What is the web address for eSijil3P?

<http://www.e3p.fama.gov.my/>

14. Where can I download manual application form for eSijil3P?

Export - <http://www.e3p.fama.gov.my/pdf/pk3.pdf>

Import - <http://www.e3p.fama.gov.my/pdf/pk4.pdf>